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Introduction to Active Listening

What Active Listening IS:

- Stop completely what you are doing, give full attention to your child
- Make eye contact, and listen fully
- Observe child's words and body language (facial expressions, tone of voice, energy level, etc.)
- Reflect to child what you are hearing them say in their words and feelings
- Gently invite child to discuss what happened

Example:

Child: "Some kid was making fun of me at school today, I don't want to go to school tomorrow."

Parent: "I can see you are upset about what happened today, would you like to tell me about it"

- 1. Reflecting what you see and hear says to your child that you are listening to them.
- 2. Gently invite your child to talk about the experience. This encourages the child to open about the experience.
- 3. If they don't want to talk, simply let them know you are there for them if they change their mind.
- 4. It shows you care about what happened and respect their feelings.

Active listening EMPOWER'S the child to work through tough emotional states on their own:

- Child learns they can trust the adults in their life to listen to them when they are in distress.
- With the help of a parent, they learn how to express emotional experiences to trusted adults.

What Active Listening is NOT:

- Telling the child what they SHOULD be feeling
- Interrupting child while they are expressing their feeling
- Ignoring the child
- Distracting the child from pain through food, TV, video games, etc.

Example:

Child: "Someone was making fun of me at school today, I do not want to go to school tomorrow"

Parent: "You are going to be fine tomorrow, why don't you go watch television!"

- 1. Child feels invalidated because they DO NOT feel fine!
- 2. Child learns to turn to EXTERNAL sources to distract themselves from pain, rather than understand it and talk about it.

**For more tips and information on Active Listening and other Parenting Skills, visit www.centerforparentingeducation.org*